

PA AMERICAN WATER - COVID-19 ASSISTANCE AVAILABLE



If you are experiencing financial hardship as a result of COVID-19 or other circumstances, please reach out to us immediately. If you are a residential customer, you may qualify to receive assistance through our [H2O Help to Others program](#), which offers one-time hardship grants and monthly bill discounts on water and wastewater bills to income-eligible customers. If you are a renter and need help paying your Pennsylvania American Water bill due to COVID-19, the [Emergency Rental Assistance Program](#) administered through your county provides tenants with financial assistance for rental and utility costs. Finally, we are offering extended payment arrangements to residential and small business customers to stay connected to service while gradually paying down a past-due balance. Please contact Pennsylvania American Water Customer Service at [1-800-565-7292](tel:1-800-565-7292) to set up a payment plan.